

CENTRAL ARKANSAS VETERANS HEALTHCARE SYSTEM:

HOUSESTAFF ORIENTATION 2019



I am from the government
and
I am here to help you

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Facilities

- Eugene Towbin VAMC – North Little Rock



- John L. McClellan VAMC – Little Rock



Mission:

- PATIENT CARE
- RESEARCH
- EDUCATION
 - Approximately 1400 trainees per year
 - UAMS residents/fellows
 - Medical students
 - Multiple Allied Health Programs

Thank you

- For the care you will be delivering to veterans
 - Military Health History pocket cards
- For maintaining the highest levels of professionalism at all times
- For keeping your computer accounts active throughout your training

Computer access

- You will receive logon information
- MUST logon every 90 days or account will be inactivated

Supervision

- Know your attendings
- Document supervision in every note

Documentation of Supervision



- Attending supervision should be documented for all entries
- Attending should be identified by name



Medical Record

- Use Copy-and- Paste sparingly!!!
 - Only approved Templates may be used in EMR (CPRS)
 - Edit Copied text carefully
- Provide elements request in template notes
 - When templates are used in CPRS, fill out all fields completely and appropriately. Required fields will be noted with an asterisk (*) symbol
 - Do not use arbitrary “short cut” text to fill in required text boxes. If the box is not appropriate use N/A



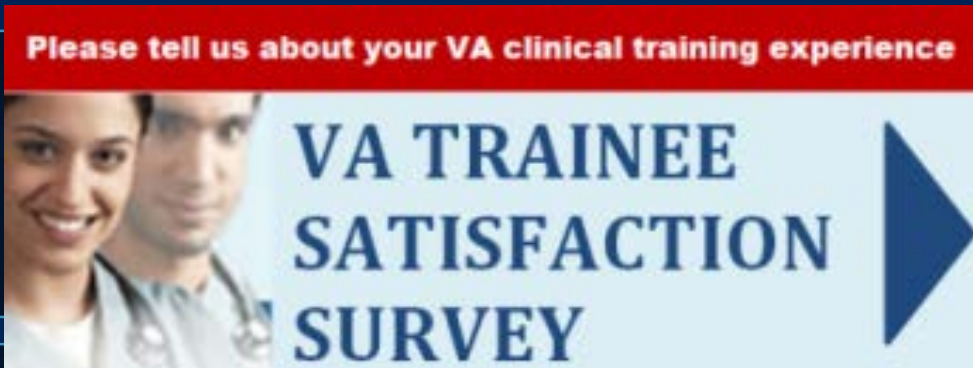
Recurring Education

- Required:
 - Timely completion of recurring mandatory Talent Management System (TMS) requirements:
 - Mandatory Training for Training for Trainees (MTT) (Annually)
 - Basic Life Support (CPR or BLS) if required (Biannually)
 - Advanced Cardiac Life Support (ACLS) if required (Biannually)
 - Possible Sanctions:
 - Loss of computer access (**Failure to complete the MTT annually**)
 - Removal from patient care
 - Removal from CAVHS Rotations.

Please tell us about your VA clinical training experience



- This survey is your voice to tell us how your rotation experience at the VA is going. We do look at these and seek to make your experience better
- Please take the time to complete the survey at the end of EACH rotation
- Responses are confidential. Please be candid.
- There are instructions posted in the work areas and call rooms



A screenshot of the VA Office of Academic Affiliations website. The page has a blue header with the U.S. Department of Veterans Affairs logo and name. Below the header is a navigation menu with links for Health, Benefits, Burials & Memorials, About VA, Resources, Media Room, Locations, and Contact Us. The main content area is titled "Office of Academic Affiliations" and "Surveys". A prominent message reads "NEW VA TRAINEE SATISFACTION SURVEY! Optimized and shortened for mobile and smart devices." Below this, it says "Dear VA Health Professions Trainees (students, interns, residents, or fellows): We would like to hear your opinion regarding your recent clinical training experience at the VA facility. We rely on your feedback to improve VA educational programs. Please take a few minutes to complete the 2017/2018 VA Trainee Satisfaction Survey now." A smaller version of the survey banner is shown below. At the bottom, there is a link to "Download a copy of Trainee Satisfaction Survey (For Reference Only)" and a "return to top" link.

- The survey allows clinical trainees to provide feedback about their training experiences at VA;
- Survey responses are confidential;
- Results are used to determine if any improvements in clinical training programs are needed;
- Most people complete the survey in about 15 minutes

www.va.gov/oaa/surveys

accessible from any computer or mobile device

How do you find out what you do not know?

- ASK
 - –Supervisor
 - –Attending physician
 - –Residents
- **VHALITGMEOFFICE@va.gov**

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